

# Eurostar International Limited Safety Policy Statement

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Dear Colleagues,

Safety is the first priority for any rail operator, particularly for us at Eurostar as a high-speed operator. Our whole reputation and success rests upon providing a service where our customers can travel in complete confidence taking it for granted that they will arrive safely at their destination, and our employees can carry out their duties without fear or danger.

I believe that Eurostar has worked hard to ensure a safe and secure travel and working environment and I am absolutely committed to ensuring that we not only maintain but also further improve our safety record.

As Chief Executive, I am responsible for making sure Eurostar undertakes an adequate risk assessment of its operations. This involves identifying the measures that need to be taken to control risks to the safety of our employees and passengers, putting them in place and monitoring them regularly. This safety management system covers routine operations as well as disruption and emergencies. It is described in document EIL/0100, which is available to all employees.

Nicolas Petrovic, our Chief Operating Officer, is responsible for making the safety management system work on a day-to-day basis and reporting regularly to the Board on its effectiveness. He also makes recommendations for the ongoing improvement of the safety management system.

The Safety Management Group sits at the heart of safety at Eurostar and is chaired by Nicolas Petrovic. This group regularly brings together managers and directors with particular safety expertise and responsibilities to review safety performance and identify improvements.

Of course, safety is our collective responsibility and you have a key role to play in ensuring a safe environment for our passengers and employees. Eurostar already draws on the knowledge and observations of its managers, employees and trade union partners to continuously improve our performance in this area, and our commitment to training our people in safe working practices remains as strong as ever. However, a safe business relies upon you working in a safe way, using the training you have received and not letting any potential hazard go unreported. You should report any concerns you may have or ideas for safety improvement to your line manager, or local safety representative. A list of safety representatives is posted on all safety notice boards.

By working together to keep Eurostar safe, I am sure that we can continue to achieve industry leading standards of safety performance.

Kind regards

Richard Brown,  
Chief Executive, Eurostar