

# **RAILTEAM**

**A partnership between Europe's leading high-speed rail operators**

Railteam will make travel across the European rail network as seamless as possible

- Collaboration between the major high-speed rail operators
- Offering a simpler way to book and travel on Europe's high-speed network.
- The future of European travel; a real alternative to air and road travel



SBB CFF FFS

THALYS



Currently:

- DB (Germany)
- SNCF (France)
- Eurostar (UK, France and Belgium)
- NS Hispeed (Netherlands)
- ÖBB (Austria)
- SBB (Switzerland)
- SNCB (Belgium),
  - Thalys
  - Lyria



# WHAT WILL RAILTEAM MEAN FOR THE CUSTOMER?

# ***RAILTEAM***

Railteam will build on the premium quality centre to centre service offered by the high speed services in Europe

With Railteam the door-to-door journey will be better coordinated for a more seamless experience.





High Speed Europe

The European high-speed network is set to double in the next 10 years.

New projects underway (and in the pipeline)

- High Speed 1 in the UK in November 2007,
- Line between Belgium and the Netherlands in 2008
- Line extension in Germany between Brussels and Köln in early 2009.



High Speed Europe

# Network map

Streckennetz

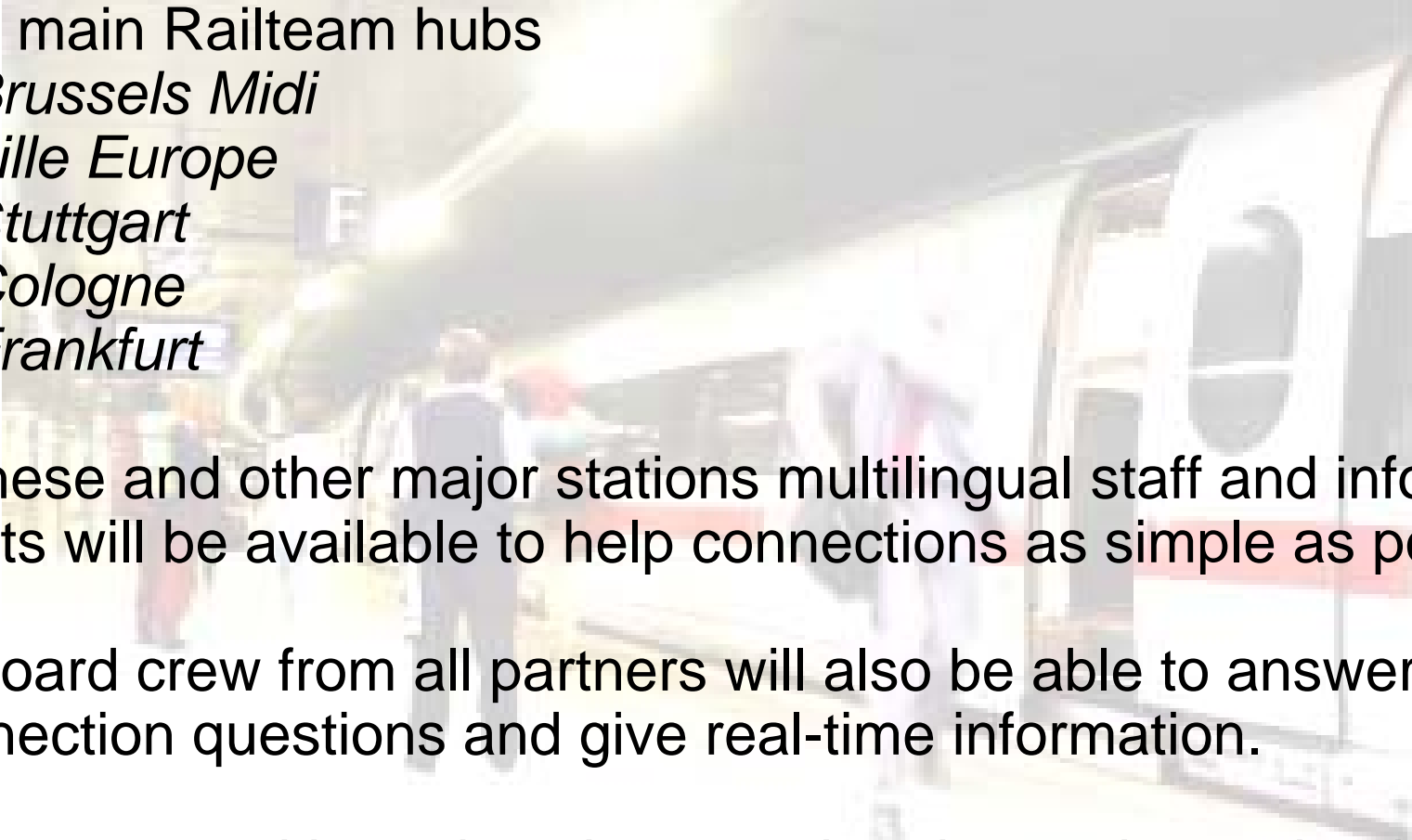
Netwerkkkaart

Carte du réseau

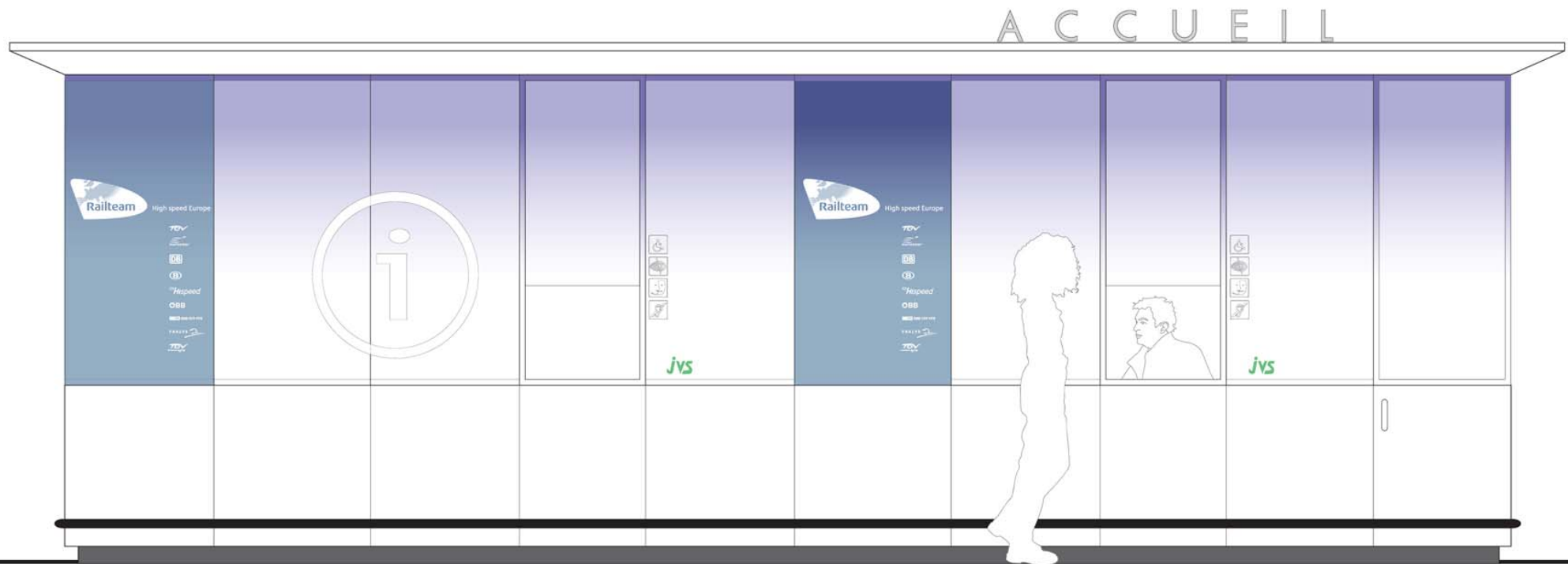


- - - Line opening soon
- Futures liaisons à grande vitesse
- Hochgeschwindigkeitsstrecke im Ausbau
- In ontwikkeling

- It is a high-speed international rail journey on the Railteam network (see map).
- To receive all the Railteam benefits a journey must start and end in a Railteam country and at least part of the journey (including when you cross the border) must be on a high-speed train

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- Five main Railteam hubs
    - *Brussels Midi*
    - *Lille Europe*
    - *Stuttgart*
    - *Cologne*
    - *Frankfurt*
  - At these and other major stations multilingual staff and information points will be available to help connections as simple as possible.
  - Onboard crew from all partners will also be able to answer your connection questions and give real-time information.
  - Any traveller with a missed connection due to delayed trains will be put on the next service.

## Railteam information points: Example of Lille Europe



# RAILTEAM FOR THE CUSTOMER

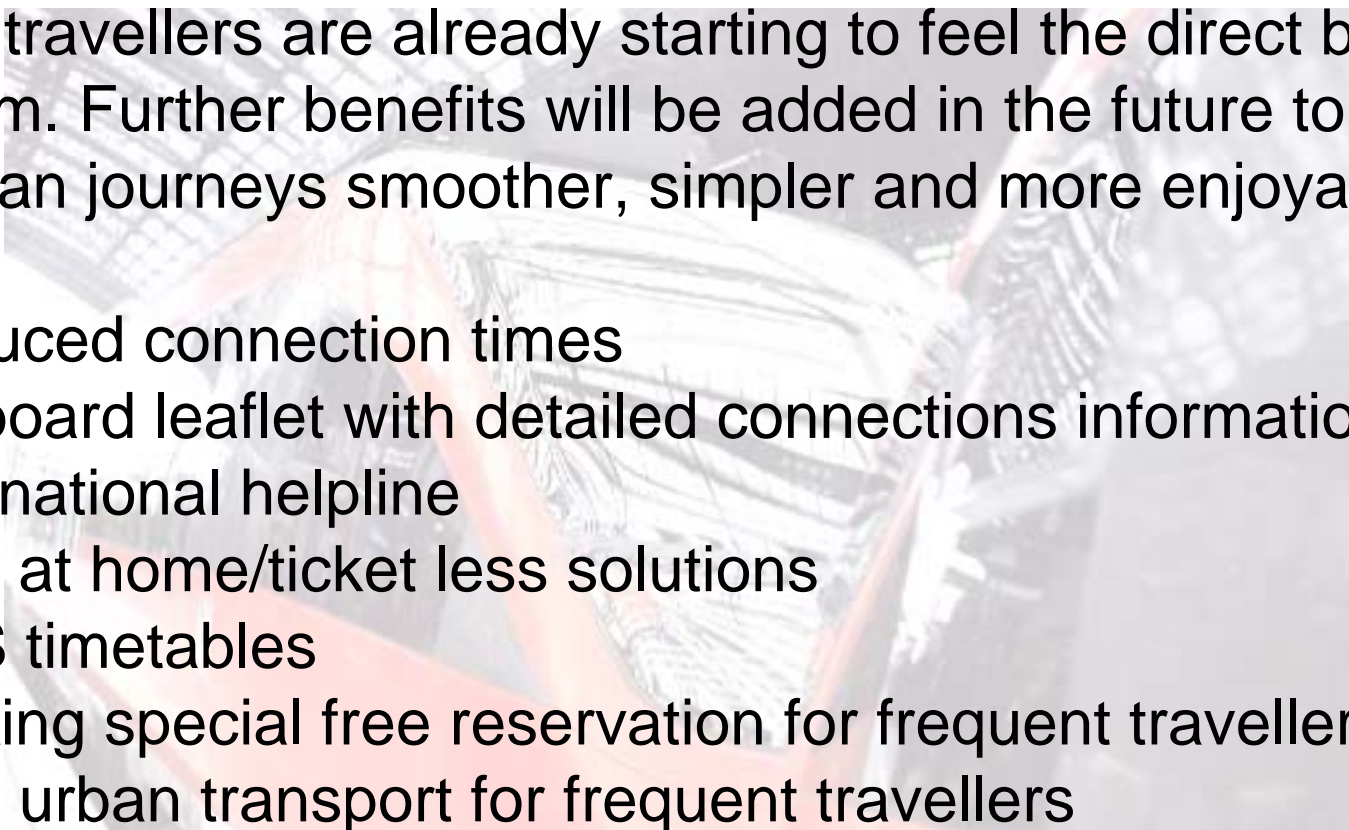
## *Benefits for frequent travellers*

# RAILTEAM

- Some of benefits will be extended across the whole network.
  - Access to the 36 business lounges.
  - Eligible for certain privileges from other Railteam members' frequent traveller programmes; for example, discounted car hire across all of Europe's major cities.
- In the future, there will be even more benefits available, including the extension of the existing 'earn and spend' points programmes across the whole network.



- Railteam journeys can currently be purchased from some main points of sale
- Once the integrated system has been developed, Railteam journeys will be bookable through any partner point of sale at the best price.
- Ultimately, all tickets will be able to be exchanged, modified or cancelled by contacting any of the Railteam partners, whichever country you're travelling in

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- Today, travellers are already starting to feel the direct benefits of Railteam. Further benefits will be added in the future to make European journeys smoother, simpler and more enjoyable:
    - Reduced connection times
    - On board leaflet with detailed connections information
    - International helpline
    - Print at home/ticket less solutions
    - SMS timetables
    - Parking special free reservation for frequent travellers
    - Free urban transport for frequent travellers

**A GREENER WAY TO GET THERE**  
*A clean mode of transport*

***RAILTEAM***

**High-speed rail journeys release around 10 times less CO2 than flying to the same destinations**

**Some Railteam members have already made a start on becoming greener still.**

**Travelling with Railteam, is the intelligent environmental choice**

Tread lightly

