



EUROSTAR™

REGISTERED BAGGAGE

BAGGAGE ALLOWANCES

You can take up to two medium-sized items (85cm at their maximum length) with you on board, plus one small piece of hand luggage. This does not include large items like trunks and bicycles.

REGISTERED BAGGAGE

For any additional items, bulky articles, or sporting and collectors' weapons, you'll need to use our registered baggage service.

The registered baggage service is only available between London and Paris and London and Brussels (in both directions). It's not available at any other Eurostar station.

We will forward your baggage on the next available departure, space permitting. It may not travel on the same train as you but we guarantee that your baggage will be available to collect at your Eurostar destination within 24 hours of registration.

The registered baggage service also lets you send your luggage before your journey so it's ready to collect when you arrive. If you're planning to register your baggage on the day of travel, be sure to leave enough time to check in yourself at least 30 minutes before departure.

The registered baggage service is for your personal luggage **ONLY**. It may not be used to transport commercial goods.

Items accepted as registered baggage and relevant charges

- Baggage, suitcases, bags etc **£18***
Maximum weight 30kg per item
- Bicycles **£25**
- Sporting and collectors' weapons **£30**
- Large unwieldy items (eg. large musical instruments) **£30**

**£18 per bag for the first three bags. £35 per bag thereafter*

Items not accepted as registered baggage

- Items exceeding 2 metres in length or 30kg in weight
- Televisions, plasma screens, monitors etc
- Furniture, household appliances
- Tandem bicycles
- Perishable goods
- Dangerous substances or articles, particularly loaded firearms; explosive or flammable substances or articles; oxidising, toxic, radioactive or corrosive substances; substances that are malodorous or likely to cause infection; all products classified as drugs, narcotics or other illegal substances

Please contact us for further information on items we do not accept.

IMPORTANT

- You must show a valid ticket to travel on Eurostar.
- All items are subject to security examination, either by x-ray or search or both.
- All items are liable to customs examination.
- After registration you will receive a receipt which only you should present to collect your item. We cannot accept copies.
- A European Firearms Pass or suitable alternative documentation showing proof of ownership must be produced when registering and reclaiming sporting or collectors' weapons.
- The maximum weight for any item of baggage is 30kg.
- The railway's responsibility for the carriage of baggage is limited under the CIV rules.

WHERE TO REGISTER & RECLAIM YOUR BAGGAGE



AT LONDON ST PANCRAS INTERNATIONAL

EuroDespatch Centre 07:00 – 22:00 daily
Telephone enquiries **+44 (0) 844 822 5822**

From the Eurostar Terminal follow the signs to the EuroDespatch Centre located near the station car park.

AT PARIS GARE DU NORD

Geoparts 07:00 – 22:00 daily
Telephone enquiries **+ 33 (0) 1 55 31 58 33**

Access to Geoparts is from the station concourse. Take the walkway at the extreme left of the Eurostar platforms and follow the signs 'Bagages Enregistrés Eurostar/Geoparts'. Road access is via rue de Maubeuge.

AT BRUSSELS-MIDI/ZUID

Enregistrement/Retrait des bagages -
Verzenden/Afhalen bagage 06:00 – 22:00 daily
Telephone enquiries **+ 32 (0) 2 224 88 62**

The office is located between the Eurostar Terminal and the Travel Centre.