

Baggage allowance

You may carry with you on Eurostar trains 2 items of baggage per person, plus 1 small item of hand luggage. This does not include large items (for example trunks, bicycles etc).

Registered baggage service

If you are travelling with additional items of baggage as well as large or bulky items such as trunks, bicycles etc or sporting and collectors' weapons or knives, it is necessary to register these items. You can do this at London St Pancras International, Paris Gare du Nord, Brussels Midi/Zuid or Lille Europe.

This service applies only between London – Paris, London – Brussels and London – Lille in both directions and applies to no other Eurostar destination or beyond those stations listed above.

Your baggage will be forwarded on the next available departure, space permitting. However, our guarantee is that your baggage will be available to collect at your Eurostar destination station within 24 hours after registration.

This service also allows you to send your baggage in advance of your journey and then it will be ready to collect when you arrive at your Eurostar destination. However, you may still register your baggage shortly before your departure but please note there is a 30 minute check-in requirement prior to departure.

Important

- It is necessary to show a valid ticket for travel on Eurostar.
- All items are subject to security examination, either by x-ray or search or both.
- All items are liable to customs examination.
- After registration you will receive a receipt which only you should present to collect your baggage. No copies shall be accepted.
- A European Firearms Pass or suitable alternative documentation showing proof of ownership must be produced when registering and reclaiming sporting or collectors' weapons.
- You may register up to three items of baggage per person, only one of which may be a bicycle.
- The maximum weight for any item of baggage should not exceed 30kg.
- The railway's responsibility for the carriage of baggage is limited under the CIV rules.

Items accepted as registered baggage and charges

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| • Baggage, suitcases, bags etc
<i>Maximum weight 30kg per item</i> | £15 |
| • Sporting and collectors' weapons | £15 |
| • Bicycles | £20 |
| • Large unwieldy items (eg. large musical instruments) | £20 |

Items not accepted as registered baggage

- Items exceeding 2 metres in length or 30 kg in weight
- Televisions, plasmas, monitors etc
- Furniture, household appliances
- Tandems
- Perishable goods
- Dangerous substances or articles, in particular loaded firearms, explosive or flammable substances or articles, oxidising, toxic, radioactive or corrosive substances or substances that are malodorous or likely to cause infection and all products classified as drugs narcotics or other illegal substances

Please contact us for further information on items not accepted.

Where to register and reclaim your baggage

• At London St Pancras International:

EuroDespatch Centre 07:00 – 22:00 daily

Telephone enquiries **+ 44 (0)8705 850 850**

From the Eurostar Terminal follow the signs to the EuroDespatch Centre, located near the station car park.

• At Paris Gare du Nord:

Sernam 07:00 – 22:00 daily

Telephone enquiries **+ 33 (0)1 48 74 14 80**

Access to Sernam is from the station concourse. Take the walkway at the extreme left of the Eurostar platforms and follow the signs 'Bagages Enregistres Eurostar/Sernam'. Road access is via rue de maubeuge.

• At Brussels Midi/Zuid:

Enregistrement/Retrait des bagages – Verzenden/Afhalen
bagage 06:00 – 22:00 daily

Telephone enquiries **+ 32 (0)2 224 88 62**

The office is located between the Eurostar Terminal and the Travel centre.

• At Lille Europe

Baggage is accepted at the SNCF ticket office.

For collections, please go to the 'Accueil groupe' desk

07:00 – 22:00 Monday – Friday

08:00 – 22:00 Weekends and public holidays

All information is correct at the time of press.

Eurostar accepts no liability for alterations occurring thereafter.